

# Health Choice Arizona

## Network Services Contact Information

Director, Network Services	480-333-4511
Sr. Director of Acute Care Operations	480-333-4509
Sr. Network Administrator	480-333-4593
Contract Administrator	480-731-3512
Network Services Department Fax	480-303-4433

### **Network Services Representatives Maricopa and Pinal Counties**

Northwest Phoenix	480-350-2203
North Phoenix & Scottsdale	480-350-2218
Central Phoenix	480-350-2221
South Phoenix, Southwest Phoenix, Awatukee, Tempe & Pinal County	480-350-2207
Mesa, Chandler, Gilbert, Apache Junction and Gila County	480-350-2215

### **Network Services Representatives for Pima County and Surrounding Areas**

Network Services Manager	520-745-7677
Network Service Representatives	520-745-7678
	520-745-7679
	520-745-7680

Network Services Fax	520-322-5784
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### **Network Services Representative for Apache, Navajo, Mohave and Coconino Counties**

Network Service Representative	1-866-532-0814
Network Services Fax	928-532-0824

<b>Oral Health Program Manager</b>	480-350-2225
Dental Department Fax	480-350-2217

## Other Contacts at Health Choice Arizona, Inc.

### Health Choice Arizona, Inc.

#### Corporate Office

1600 W. Broadway, Suite 110  
Tempe, AZ 85282

### Health Choice Arizona, Inc.

#### Tucson Office

326 S. Wilmot Rd., Suite B-220  
Tucson, AZ 85711

E-mail: [HCH\\_comments@iasishealthcare.com](mailto:HCH_comments@iasishealthcare.com)

Phone: 480-968-4866 or 1-800-322-8670

#### Website:

**Medicaid Health Plan:** [www.healthchoiceaz.com](http://www.healthchoiceaz.com)

**Medicare Health Plan:** [www.hcgenerations.com](http://www.hcgenerations.com)

Fax: 480-784-2933

Information Systems (IS): 1-800-322-8670

Pharmacy: 1-800-322-8670

### Prior Authorization

Prior Authorization	1-800-656-8991
Administration Fax	480-784-2933
Prior Authorization/Medical Fax	1-888-291-4542
Behavioral Health Prior Authorization	1-888-239-4484

**Following is a list of telephone numbers and Web sites that may help with any additional questions that you or your patients may have:**

**Arizona Health Care Cost Containment System**

602-417-7100 (In Maricopa County) or 1-800-334-5283 (Outside Maricopa)

[www.ahcccs.state.az.us](http://www.ahcccs.state.az.us)

**Medicare**

1-800-MEDICARE (1-800-633-4227) • TTY 1-877-486-2048

[www.medicare.gov](http://www.medicare.gov)

**Social Security Administration**

1-800-772-1213 • TTY 1-800-325-0778

[www.socialsecurity.gov](http://www.socialsecurity.gov) or [www.ssa.gov](http://www.ssa.gov)

**Centers for Medicare and Medicaid Services (CMS)**

[www.CMS.hhs.gov](http://www.CMS.hhs.gov)

**The State Health Insurance Assistance Program (SHIP)**

1-800-432-4040 or 602-542-6595 • TTY 602-542-6366

**Arizona Department of Economic Security (DES)**

1-800-352-8401 or 602-542-9935

**Health Services Advisory Group (HSAG)**

602-264-6382

[info@hsag.com](mailto:info@hsag.com)

[www.hsag.com](http://www.hsag.com)